



APM GUEST EXPERIENCE

Starting in 2023, the free-to-ride Automated People Mover (APM) will go into service at Los Angeles International Airport (LAX). The APM will connect LAX's Central Terminal Area (CTA) to additional parking facilities and a Consolidated Rent-A-Car facility, as well as regional transportation.

How will the APM impact the airport guest experience? Follow along as one traveler takes the APM into the CTA after connecting at the Airport Metro Connector (AMC) station from the LAX/Crenshaw Metro line to learn more.



01

The passenger arrives at the AMC station via regional transport and navigates to the APM's Intermodal Transportation Facility-East station.

02

Wi-Fi is immediately available upon arrival, and the connection is seamless for the rest of the ride.

03

The station's various visual displays convey flight and other important passenger information, such as time of next train arrival and instructions on how to navigate to the terminals. Information is also communicated over the public address system.

04

As the APM pulls into the station, the passenger boards the car through its extra-wide doors with any luggage or carts, which the open interior is designed to accommodate. This easy-access design is also intended to better accommodate passengers with special needs.

05

As the passenger relaxes and enjoys the view of the Los Angeles skyline from up to 68 feet in the air, the train navigates using a technically mature Automatic Train Control system that relies on routing sequences engineered for optimum performance. These sequences are designed to anticipate and respond to a variety of possible scenarios with passenger safety in mind. In the event of an emergency, display boards and emergency announcements in the trains and stations can provide passengers with direction and information. Using intercoms, passengers can engage in two-way communication with first responders.

06

As the APM arrives at subsequent stations, the visual displays onboard the APM and in the stations make recommendations to the passenger, including food and retail options located near the station or in the terminals. Artwork is also displayed to showcase the City's local character through artistic and cultural expression.

07

The passenger arrives at the West CTA station and accesses Terminal 3 via the elevated pedestrian bridge, which incorporates moving walkways to reduce travel time. The APM's Video Surveillance System (VSS), one of the most advanced on the market, is designed to keep APM passengers safe by identifying threats and facilitating an effective response. The VSS can also be used to locate lost luggage or personal items.